

Details of Mandatory display

i. Basic details of the SB such as registration number, registered address of Head Office and branches if any -

Stock Broker Name	Registration Number	Registered Address	Branch Address (if any)	Contact Number	Email id
Moneywise Finvest Limited	INZ000196835	11/6B, Shanti Chamber, Pusa Road, New Delhi-110005	NA	1800113331 011-30111000	stoxkart@stoxkart.com

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Sonia Munjal	11/6B, Shanti Chamber, Pusa Road, New Delhi-110005	1800-11-3331 Working Hours:- 10:00 to 07:00 PM	igc@stoxkart.com
Head of Customer care	Ms. Monika Kumar	11/6B, Shanti Chamber, Pusa Road, New Delhi-110005	011-30111000 Extn. 666 Working Hours:- 10:00 to 07:00 PM	monika@stoxkart.com
Compliance Officer	Mr. Junaid Akhtar	11/6B, Shanti Chamber, Pusa Road, New Delhi-110005	011-30111000 Extn. 211 Working Hours:- 10:00 to 07:00 PM	compliance@stoxkart.com
CEO	Mr. Pranay Aggarwal	11/6B, Shanti Chamber, Pusa Road, New Delhi-110005	011-40753333 Working Hours:- 10:00 to 07:00 PM	ceo-support@stoxkart.com

ii. Name of contact details of all Key Managerial Personnel including the Compliance Officer-

Sr. No	Name of Individual	Designation	Contact No.	Email Id
1	Mr. Pranay Aggarwal	CEO & Whole-Time Director	011-40753333	pranay@smcindiaonline.com
2	Mrs. Smriti Wadhwa	Company Secretary	9123347172	smritiwadhwa@smcindiaonline.com
3	Mr. Nikhil Varshney	Chief Financial Officer	9720540525	nikhil@stoxkart.com
4	Mr. Junaid Akhtar	Compliance Officer	011-30111000 Extn. 211	junaidakhtar@stoxkart.com

ONLINE ACCOUNT OPENING PROCESS



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My Portfolio

Investment	Current Value
₹ 1,867.58	₹ 1,785.15

My Positions

MTM	Booked P&L
₹ -0.10	₹ 0.00

Margin Avail. ₹ 309.64

Stocks Price
IND 1,500.00
Ind 0.000390 (0.67%)

Visit Stoxkart.com

Click on 'Open an Account'

In case of assistance, click on Call Me Back.

This online account opening facility is only for Resident Individual clients



Enter your mobile number and
click on Send OTP.

It will be verified through OTP
sent on your mobile.



Mobile Number

+91

Send OTP

By clicking you agree to our [Terms and conditions](#)



10% Progress

Basic Information



Email ID

Enter your email ID

Send OTP

Enter your e-mail address
and click on Send OTP.

It will be verified through OTP
sent on your e-mail.

Enter PAN (As Per PAN card)
PAN must be linked with Aadhaar

← → ↻ 🌐 signup.stoxkart.com/e-kyc/pan-upload



LOGOUT

15% Progress

PAN Verification



Enter PAN

Please enter your PAN

I/We hereby give my/our consent for downloading my/our CKYC record from Central KYC Records Registry (CKYCRR) and KYC Registering Authority (KRA)

Confirm

Provide basic Details

Fill additional basic details - Occupation, Education, Income Details etc.



LOGOUT

25% Progress

Personal Information



Occupation

Private Sector

Public Sector

Govt. Sector

Business

Student

Retired

Other

Wrong details? [Start Over](#)

Continued....



25% Progress

Personal Information



Trading Experience

< 1 year

1 - 5 years

5 - 10 years

> 10 years

< Previous

Wrong details? Start Over



25% Progress

Personal Information



Annual Income

0 - 1 Lakh

1 - 5 Lakhs

5 - 10 Lakhs

> 10 Lakhs

< Previous

Wrong details? Start Over

Continued....



25% Progress

Personal Information



Marital Status

Single

Married

< Previous

Wrong details? Start Over



25% Progress

Personal Information



Education

High School

Graduate

Post Graduate

Others

< Previous

Wrong details? Start Over

Continued....

← → ↻ signup.stoxkart.com/e-kyc/personal-details



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Personal Information



Details for Identification

We request to fill a bit more information

Mother's Name



Mother name is a required field

Father's Name



Father name is a required field

Confirm

< Previous

Wrong details? [Start Over](#)

Continued....



LOGOUT

25% Progress

Personal Information



Mandatory Declarations

Please confirm the below information

- I am an Indian citizen
- I am a Tax Resident of India Only
- I am not politically exposed Person (PEP) or Related to PEP
- I want to use Margin Trading Fund (MTF) facility
- I want to open a NON BSDA account

Confirm

[← Previous](#)

[Wrong details? Start Over](#)

Bank details Verification

Enter Bank Details

35% Progress

Bank Verification



Bank Details

Please choose how you would like to verify your bank

Verify using UPI

OR

Enter Bank A/C Details

Continue

[← Previous](#)

[Wrong details? Start Over](#)

Upload Photo

← → ↻ signup.stoxkart.com/e-kyc/selfie-verification

🔍 ☆ 👤 ⋮



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40% Progress

Upload Photo



Provide your live photo

Select Any Option

Click Photo

Send link to mobile

[Wrong details? Start Over](#)

Upload Signature

← → ↻ signup.stoxkart.com/e-kyc/signature-upload

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50% Progress

Upload Signature



Provide Your Valid Signature

Select any one option

Sign on the Screen

Upload

Wrong details? [Start Over](#)

Upload Proof of income (Mandatory if you wish to trade in derivatives)

← → ↻ signup.stoxkart.com/e-kyc/segment-upload



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60% Progress

Segment



Derivative Segments

Upload income proof

As per SEBI & Exchange regulations you are required to share your income proof to enable trading in Futures & Options

Fetch 6 Months Bank Statement

OR

Upload Documents Manually

Confirm

NOMINEE DETAILS

Fill the details of nominee. It is recommended to appoint nominee at the time of account opening

← → ↻ signup.stoxkart.com/e-kyc/nominee-upload



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65% Progress

Nominee



Add Nominee

Would you like to add a nominee?

- Yes
 No

Continue

< Previous

Wrong details? [Start Over](#)

Nominee continued....

← → ↻ signup.stoxkart.com/e-kyc/nominee-upload

🔍 ☆ 👤



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Add Nominee



Name Share
100 %

Relation Date of Birth
Father 26/08/2024

Guardian Name Guardian PAN

Mobile Number

Does the nominee's address match yours?

Address 1

Fetch your Aadhaar details

The screenshot shows a web browser window with the URL `signup.stoxkart.com/e-kyc/digio`. The page features the **STOXKART** logo in the top left and a **LOGOUT** link in the top right. A progress indicator at the top of the central white box shows **75% Progress**. The main content of the box is titled **Digilocker & E-sign** and includes the **digio** logo. Below the logo, the text **Verify your aadhaar** is displayed. A prominent green **Verify** button is centered at the bottom of the box. At the very bottom of the white box, there is a link that reads **Wrong details? Start Over**.

continued.....

← → ↻ 📄 signup.stoxkart.com/e-kyc/digio 🔍 ☆ 👤 ⋮

STOXKART

Accounts | DigiLocker | Free, Secure, Flexible and easy-to-use a... — □ ×

accounts.digitallocker.gov.in/oauth_partner/register/%252Foauth2%2...

Meri Pehchaan
NATIONAL SINGLE SIGN-ON

Digiotech Solutions Private Limited

You are about to link your DigiLocker account with Digiotech Solutions Private Limited application of Digiotech Solutions Pvt. Ltd.. You will be signed up for DigiLocker account if it does not exist.

Enter Aadhaar Number*

Please enter the following text in the box below:



Unable to read the above image? [Try another!](#)

Next

[Return to Digiotech Solutions Private Limited](#)

LOGOUT

Read the T&C and eSign your application

← → ↻ 📄 signup.stoxkart.com/e-kyc/esign 🔍 ☆ 👤 ⋮

 **STOXKART** LOGOUT

85% Progress

e-Sign

Digitally signs your documents required for KYC

I wish to use the online account opening process of Stoxkart and agree to the following:

- I agree to the [standing instructions](#) of the online account opening journey of Stoxkart (Moneywise Finvest LTD).
- I agree to have read and understood the [most important terms and conditions \(MITC\)](#).
- I agree to the [DP charges](#) applicable
- I agree to not activate [DDPI](#)
- I authorize Moneywise finvest limited ("Stoxkart") to maintain a quarterly running account in accordance with circulars/guidelines issued by SEBI/Exchanges from time to time.

eSign

← Previous Wrong details? Start Over

E-Sign Continued....

← → ↻ signup.stoxkart.com/e-kyc/esign



LOGOUT

Digio | Secure, Legal, Digital signing - Google Chrome

app.digio.in/#/gateway/esign

digio 

ASP: **Digitech Solutions Private Limited** Date: 2024-08-26
Transaction ID: **ESIGN_24082610244836727E1W9G2P73F3F560YPCV0BQ176WU** Time: 10:24:50

I hereby authorize **CDSL Ventures Limited** to:

1. Use my Aadhaar / Virtual ID details (as applicable) for the purpose of eSign of documents requested using **CDSL Ventures Limited** eSign to authenticate my identity through the Aadhaar based e-KYC services of UIDAI;
2. Authenticate my Aadhaar / Virtual ID through OTP or Biometric for authenticating my identity through the Aadhaar Authentication system for obtaining my e-KYC through Aadhaar based e-KYC services of UIDAI) and use my Photo and Demographic details (Name, Gender, Date of Birth and Address) for the purpose of eSign of documents requested using **CDSL Ventures Limited** eSign.
3. I understand that Security and confidentiality of personal identity data provided, for the purpose of Aadhaar based authentication is ensured by **CDSL Ventures Limited** and the data will be stored by **CDSL Ventures Limited** till such time as mentioned in guidelines from UIDAI) from time to time.

I have read all the above conditions and understood the same. I provide consent to authenticate my Aadhaar.

Aadhaar Number/ Virtual ID

Enter your 12 digit Aadhaar number or 16 digit VID 

[Generate your Virtual ID](#)

[Cancel](#)

THANK YOU

MONEYWISE FINVEST LIMITED (STOXKART)

CIN : U67100UP2009FLC088874

Registered & Corporate Office: 11/6B, Shanti Chamber, Pusa Road, New Delhi - 110005

Tel +91-11-30111000. Email: stoxkart@stoxkart.com

SEBI Reg. No. INZ000196835

NSE: EQ,FO, CDS, COM, DEBT (Member ID 90161)

BSE: EQ, FO, CDS, COM, DEBT (Member ID 6690)

MCX: COM (Member ID 56325)

CUSTOMER CARE – TEAM IVR/ NON IVR

Customer service is the process of ensuring customer satisfaction by providing professional, high quality assistance for the product and services before, during, and after the sale. They help customers with complaints and provide information about their queries through phone call, and E-mail.

Customer service representatives are available to answer the query and resolve the issue at customer's suitable time. The Customer Care Department deals with all queries related to Moneywise Finvest Ltd (MFL) customers.

Contact Number: 011-71333666 option no-2 is available for customer care.

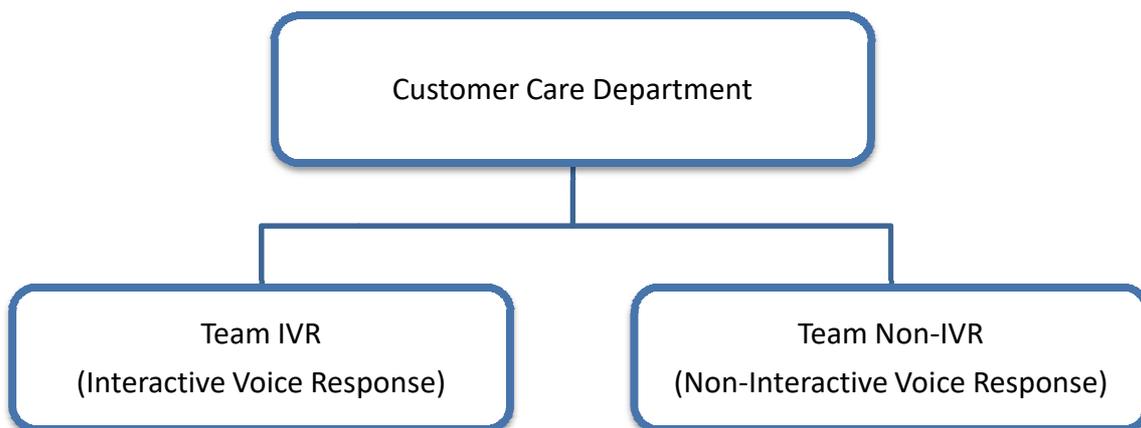
Email Id: contact@stoxkart.com; igc@stoxkart.com

Working Days: Monday – Saturday

Working Hour: 9AM -8PM

Working Hour: for Saturday 9:00 AM - 4:00 PM

The Customer Care Department is divided into two teams



Despite all the efforts possibility of grievances cannot be ruled out and Moneywise Finvest Ltd endeavors to address all complaints regarding service deficiencies or other grievances.

The Policy seeks to ensure that:

- Grievance, if any, that may arise pursuant to the trading services provided under rules, regulations and guidelines provided by SEBI / Exchanges from time to time be redressed through Investor grievance mechanism of the Company.
- Whenever any E-mail is received on contact@stoxkart.com; or igc@stoxkart.com than an auto generated Ticket number is assigned to client.
- Client can call us or E-mail us for raising his complaint. FTR (First time resolution) is provided on call if possible and if it is time taking than asked the client to write us an E-mail.
- All grievances have proper recording facility where all the incoming grievances are recorded and when and how they are addressed also maintained properly.
- Grievances shall be resolved in a time bound manner with detailed advice to the investor. In case the resolution needs time, an interim response, acknowledging the grievance and its follow-up issued to all the interested parties i.e., Exchanges & clients etc.

1. **Mechanism to redress investor grievances received directly from client, either at head office or Authorized Person office :-** Our Customer Support Team (CST), is the window which opens both way having customers at one way and on counter direction MFL is positioned. We have dedicated email id for receiving complaints namely **igc@stoxkart.com** (for Broking operations) and one toll free number 1800-11-3331 which are prominently/sufficiently displayed and communicated to clients through Website, Welcome kit which we send post opening of trading account. We have also implemented IVR systems on which customer can select the different options like Customer Support (Separately for online and offline clients). All the calls are recorded. For the convenience of clients we have separated contact Numbers for online and offline customer support which is 011-71333666 and 1800113331. This team strives to resolve most of the issues which client

raises directly and if, there are issues which require technical investigation it transpires the issues to Second layer of the Mechanism i.e. IGRT. MFL has equipped this Team with adequate support system so that Investor's primary grievances are resolved immediately.

- 2. Mechanism to redress investor grievances received from Stock Exchanges/SEBI:** Investor Grievances Redressal Team (IGRT) which is lead by CS Suman Kumar (Group Head- Corporate Affairs & Company Secretary). Customer Support team passes all the cases which are of serious nature and couldn't be handled in the benchmark Turn-Around-Time (TAT), to this team. After receiving the grievances this team investigates the matter thoroughly after involving interface with all the concerned departments. This team collects all the relevant information related to grievances of Investors like all the requisite documents like KYC, copies of contract notes, account ledger, SMS confirmation report, voice recordings, online trading information accessing report from the concerned department and conducts the basic studies and enquiries of the said grievances in the light of the documents and further makes the detail investigation from the concerned branch / Authorized Person/location from where the trades have been executed. After the detailed enquiry the IGRT sends its findings either directly to the client or through the exchange if the same has been received through the exchange. The IGRT makes the regular report through Management Information System (MIS) regarding receipt of the grievances and their Redressal regularly and submit it to the Director and Compliance officer.
- 3. Escalation of complaints to senior management in cases the internal benchmarks and timelines are not met.** The IGC (Investor Grievances Committee) is the most senior team to take decisions and all the matters which fail to be redressed within the self-defined benchmark time are escalated to this Committee. Investor Grievance committee will comprise of senior level people and One Whole-time Directors. Currently, the Team shall include Mr. Pranay Aggarwal-Chief Executive Officer & Director, Mr. Junaid Akhtar - Compliance Officer, Ms. Monika - AVP (Customer Support), Mr. Tarun Gupta - Manager in legal department of Group Company & Ms. Sonia Gupta Asst. Manager (Customer Support). This team is mandated to meet as per the requirement and minimum 3

members must be present in meeting. This committee is constituted to properly observe, supervise and give direction for handling of investor Grievances.

4. **Internal benchmarks and timelines set out to resolve investor grievances** :- the direct complaints which are addressed by customer support team has TAT of 3 working days to response the issues it receives and Investor Grievances Redressal team has to report its findings with in maximum period of 7 working days from the date of receipt of Grievances.
5. **Steps taken to reduce the number of grievances:-** We at Moneywise Finvest Ltd give utmost priority to Investor's interest. in that regard we have taken number of steps as explained below:
 - Welcome kit capturing all the vital information mentioned by client in CRF along with User-id and password are sent immediately to clients
 - Delivery of Digital contract notes and account statement to all clients with a note that if they find any discrepancy they may call us within 24 hours of receipt of those documents.
 - Mobile confirmation of trades and ledger balance through SMS facility.
 - All De-mat accounts are connected with SMS facility; any movement in those accounts would be duly informed to de-mat accountholders.
 - Investors can raise query over phone / E-mail. If required, the matter is consulted with other departments / concerned persons.
 - Every query is mapped with its TAT so that query resolves on time if not then it escalates according to the escalation matrix.
 - We analyze the cases and proper surveillance is focused on the regions which may come with large grievances. All the respective officials are engaged periodically along with IG head, Accounts head and Surveillance head.

Details of Authorized Persons

List Of Authorised Persons (AP)

Sr No.	Authorised Person's Name	Authorised Person Code (Exchange Name-NSE)	Constitution	Status	Registered Address				Terminal Details (Exchange Wise)	
				(Approved/Cancelled)	Address	City	State	Pin code	Terminal Allotted (Y/N)	No. of Terminals
1	ANISH SINGH THAKUR	AP3037000061	Individual	Approved	FLAT NO-501 TOWER-4. ORANGE COUNTY INDIRAPURAM SHIPRA SUN CITY GHAZIABAD	Ghaziabad	Uttar Pradesh	201014	N	0
2	PRADEEP PORWAL	AP3037000101	Individual	Approved	DENDIYA INDORE ROAD DHEDIYA UJJAIN-	Ujjain	Madhya Pradesh	456006	N	0
3	AARTI A WAGAL	AP3037000161	Individual	Approved	B/306, Ram Jharokha, Indralok Phase-4, BHAYANDER EAST THANE	Thane	Maharashtra	401105	N	0
4	RAKESH RAVINDRA PATIL	AP3037000181	Individual	Approved	Varcha Bhandar wadi, Bhalavali Rajapur Ratnagiri	Ratnagiri	Maharashtra	416702	N	0
5	ASHWINI A GOUR	AP3037000201	Individual	Approved	462/2813 Subhlaxmi Nagar Gujarat Housing Board, Near Janta Nagar Chandkheda Society Area Mansa Gandhinagar	Gandhinagar	Gujarat	382424	N	0
6	JASPREET SINGH MANCHAND	AP3037000211	Individual	Approved	Makan Sankhya 19, South City CO, Near Aafisar Colony, City Colony Saharanpur	Saharanpur	Uttar Pradesh	247001	N	0
7	RAJAT SAXENA	AP3037000261	Individual	Approved	591-I Y A/183/86 Bhagwati Vihar Colony Telibagh B R A University Lucknow	Lucknow	Uttar Pradesh	226025	N	0
8	KEI WEALTH CO-OPERATIVE	AP3037000231	Firm	Approved	Pt No-116 pt (old) 4970/6189 (new) shopside Building c. s. dag no 17641/17744 Village no-85 Wahengbam Leikaimayai Lambi Road Sagolaband Imphal Manipur	Imphal	West Bengal	795001	N	0
9	BHAGYSHREE DEVIDAS WADN	AP3037000241	Individual	Approved	Room no. A/4 Gurrudarshan Row House Ambad Link Road, behind burkule hall Nashik	Nashik	Maharashtra		N	0
10	YOGESH JAIRATH	AP3037000281	Individual	Approved	Flat 2 B, Canal view app. Seth Hukam Chand Colony Jalandhar	Jalandhar	Punjab	144008	N	0
11	DIGAMBAR CHINTAMANRAO K	AP3037000411	Individual	Approved	FLAT NO.11, BUILDING NO. N11 E SECTOR SARA PARIVARTAN, SAWANGI, SAWANGI HARSOOL Aurangabad	Aurangabad	Maharashtra	431008	N	0
12	SONAL SACHIN NIKUMBH	AP3037000361	Individual	Approved	W/O: Sachin Nikumbh FLAT No.12, OM SAI EMPAIRE Patil Lane No - 03 OPP BIG BAZAR COLLEGE ROAD NASHIK	NASHIK	Maharashtra	422005	N	0
13	SK MD RAFIKUL ALI MOLLAH	AP3037000351	Individual	Approved	NEAR SHIV TEMPLE , VILL DOLLYGUNJ PO DOLLYGUNJ PS PAHAR GAON,DOLLYGUNJ (RV), SCHOOL LINE, ISLANDS- Andaman	PORT BLAIR	Andaman	744103	N	0
14	JOGDAND PAVAN DILIP	AP3037000301	Individual	Approved	NEAR LAXMI BAI TAPKIR SCHOOL, SR NO 68/2/1 ,MORYA COLONY, TAPKIR NAGAR, PUNE CITY, PUNE	PUNE	Maharashtra	411017	N	0

15	SANDIP PRAKASH WAGH	AP3037000491	Individual	Approved	FLAT NO 10A, SAISHYAM APPARTMENT, NEAR SAIBABA MANDIR, BALWANT NAGAR SATPUR INDUSTRIAL ESTATE, NASHIK-	NASHIK	Maharashtra	422007	N	0
16	SONAR ANKUSH RAMKRUSHNA	AP3037000501	Individual	Approved	H N 4/34/3/211 UTTAMNAGER JWAHER COONY SUNDER GAYREG CHYA MA AURANGABAD, AURANGABAD	AURANGABAD	Maharashtra	431001	N	0
17	KOMAL SANTOSH SABALE	AP3037000451	Individual	Approved	N-33/L-83/0-1 opp. Sai Baba Mandir Sahyadri Nagar opp. Sai Baba Mandir Sahyadri Nagar Nashik	Nashik	Maharashtra	422009	N	0
18	YASH NANDKISHOR BORSE	AP3037000511	Individual	Approved	PRIYASHILP BUNGLOW PLOT NO 164, SURVEY NO 899/1, NAGARE NAGAR, SURVEY NO 899/1, NAGARE NAGAR, NASHIK	Nashik	Maharashtra	422009	N	0
19	YOGITA AVINASH GUNJAL	AP3037000521	Individual	Approved	N-42/J A - 19/6, SHRIRAM NAGAR PAVAN NAGAR, CIDCO NASHIK	NASHIK	Maharashtra	422009	N	0
20	KALE ASHISH GANGADHAR	AP3037378741	Individual	Approved	GHAR NO. 54, MUKTAI COLONY, CIDCO AMBAD LINK ROAD BEHIND PAWAN NAGAR WATER TANK, KAMATWADE SHIWAR, AMBAD KHURD NASHIK	NASHIK	Maharashtra	422010	N	0
21	SHIVRAM PANDURANG AHERKAR	AP3037378711	Individual	Approved	MARUTI MANDIR PARISAR, AT. POST PIMPRI SAYYAD, TALUKA NASHIK, PIMPRI SAYYAD, NASHIK	NASHIK	Maharashtra	422003	N	0
22	TUSHAR PANDURANG SANGAL	AP3037378781	Individual	Approved	BELGAON TARALE, BELGAON TARHALE, NASHIK	NASHIK	Maharashtra	422403	N	0
23	PUKALYA S	AP3037000581	Individual	Approved	NO 4/22, BATHAKOTTAM, VALAVANDHI POST, MUSIRI, VALAVANDHI EAST, TIRUCHIRAPPALLI	TIRUCHIRAPPALLI	TAMIL NADU	621211	N	0
24	GOSWAMI AJAYPURI	AP3037000591	Individual	Approved	S/O- GOSWAMI RAJESH PURI, INDIRAPURI TAVADIA PATAN	PATAN	GUJRAT	384151	N	0
25	GEETHARANI ARUN	AP3037000601	Individual	Approved	4/128 2ND STREET KONDASAMY LAYOUT ROAD AMAN NAGAR PULIKULAM VTC COIMBATORE SOUTH PO RAMANATHAPURAM	COIMBATORE	TAMIL NADU	641045	N	0
26	PALASH RAJANI	AP3037395021	Individual	Approved	NEAR GOL BAGICHA, 123 PALSIAKAR COLONY	INDORE	Madhya Pradesh	452001	N	0
27	HARSHIL DEEPAK JOSHI	AP3037395031	Individual	Approved	403 NUTAN MAHADEV BEHIND VIKRANT CIRCLE GHATKOPAR EAST	MUMBAI	Maharashtra	400077	N	0
28	AJAY SHANKAR DEOKAR	AP3037395041	Individual	Approved	304, Vindhyachal Bulding A C C Cement Road Mulund West Mumbai	MUMBAI	Maharashtra	400080	N	0

List of Authorised Persons (AP) Cancelled by Members on Account of

Sr. No.	Authorised Person's Name	Status	Authorised Person Cancellation Details	
			Date	Reason
1	SYED AYAZ	Closed	06/07/2021	Due to disciplinary action